



# Perspective on Performance Based Maintenance and Asset Management

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# Discussion Topics

- State Practice
  - MQA
  - Performance Stds
- State embrace PBM
- Current State
  - State budgets
  - Workforce
  - New Opportunities for PBM Contracts
- Critical Issues
- Future?



# State Practice on PBM - Evolving

- Peer Exchanges  
2000, 2004 &  
2008
- Maintenance  
Quality  
Assurance ≈  
Performance
- ~ 35 States using  
some form of  
MQA/PBM



# State Practice - Dashboards



# Current State – Maint. Budgets



- 66% Budget @ the same as last year
- 19% Budget less than last year
- 15% Budget greater last year

# Current State - Personnel



- 59% Workforce @ the same as last year
- 41% Downsizing

# Current State – New PBM Contracts in next 2 years?



- 63% Probably not
- 19% Yes
- 19% Maybe

# Critical Issues in PBM Contracts

- Set realistic Performance measures and Targets
- Accurate DOT costs
- Expectation when contracting
- Snow and Ice response
- Labor Relations and Unions
- Contract language for reduced budgets
- Asset deterioration during life of contract
- Better method for QA/QC

# Future?

- Will Congress continue to wrestle with how to pay for Transportation in America?
- DOT's Transportation dollars will continue to shrink and loose buying power
- DOT's budgets will continued to be scrutinized to find and leverage dollars
- Continue to shed workers and downsize?
- DOT's will turn more to private industry